

	<h1>ISMS POLICY</h1>	Code: ISMS Policy
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MRDCi ISMS POLICY

MRDC Albania is international facilitation of Medical care, Coordinate and direct evacuations, 24/7 medical hotline, Coverage card, Translation, and support in the hospital/clinic and is committed to securing Confidentiality, Integrity, and Availability of information for the day-to-day Business and Technical operations. The security of information and other assets is therefore regarded as fundamental for the successful business operation of MRDC Albania. To this end, we have established an information security management system that operates all the processes required to identify the information we need to protect and how we must protect it. MRDC Albania has established an Information Security Management System based on ISO 27001:2013 Standard to ensure the security of customer data, business continuity, and minimize business damage by managing information security incidents. We are committed to implementing, maintaining, and continually assessing operational systems and processes to achieve this goal.

Commitment:

- Regulatory and legislative requirements related to MRDC Albania are met
- Information is only accessible to authorized persons from within or outside the company.
- The confidentiality of information is maintained.
- The integrity of information is maintained throughout the process.
- Business continuity plans are established, maintained, and tested.
- All personnel are trained on information security and are informed that compliance with the policy is mandatory.
- All breaches of information security and suspected weaknesses are reported and investigated.
- Procedures exist to support the policy, including virus control measures, passwords, and continuity plans.
- Business requirements for the availability of information and systems will be met.
- The Information Security Manager is responsible for maintaining the policy and providing support and advice during its implementation.
- Directors are directly responsible for implementing the policy and ensuring staff compliance in their respective departments.

To maintain our commitment to high levels of security standard MRDC Albania proactively seek the implementation and the review of the Information Security Policy and related documentation and tools to ensure that effectiveness and continual improvement of the processes are achieved by performing at least on an annual basis or when significant changes occur to ensure suitability, adequacy, and effectiveness of the ISMS framework.

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